

PROGRAM

Mediation of Business Disputes Involving Small Businesses

Wed., Sep. 18, 2013 • 9:00 AM – 10:00 AM
PBI CLE Conference Center – Philadelphia, PA
(1.0 Substantive Credit)
(Course #8115)

Course Planner:

Katayun I. Jaffari, Esq.
Ballard Spahr, LLP, Philadelphia

Featured Speaker:

John Francis Gough, Esq.
Gough Law Associates, RLLC

The goal of this CLE presentation will be to explore the considerable benefits of mediation to resolve disputes involving small businesses, to present advice on the selection of a mediator, and to convey an understanding of the nuts and bolts of the typical mediation process.

John Francis Gough will present an overview, entitled: “A Conversation with a Mediator,” addressing three principal aspects of mediation:

The topics to be discussed include:

- Why (Not) Try Mediation?*
- What to Look for in a Mediator and Why*
- The Elements of the Mediation Process*